



Quality Policy & Objectives

Policy:

Aktion Supply is committed to customer satisfaction through meeting customer and legal requirements and continual improvement of the effectiveness of our Quality Management System.

Mission Statement:

It is our mission to become our customer's supplier of choice for a broad range of aviation, space, and defense products by providing outstanding quality and service that exceeds customer expectations with specification driven products in an ethical and responsible manner

On-Time-Delivery (95% of Orders Delivered On Time to the Customer)

Product Conformity (98% of Product that Passes Final Inspection)

Product Quality (98% of Orders Accepted by Customers)

President:



R. Joe Desjardins, Jr

The President and Management Team of Aktion Supply have developed this quality policy. The policy is the corner stone of our business and is explained and discussed at the general orientation training given to all new employees and current employees. All employees are expected to understand the quality policy means to them as it affects their job and comply fully with its procedures and requirements.



Aktion Supply QUALITY CLAUSES F-742-001-A

Quality Code	Title	Requirement
QC01	Quality System	Supplier shall establish and maintain a Quality System acceptable to Aktion Supply, for the goods and or/ services purchased under this purchase order. As a minimum, the supplier's Quality System must meet the requirements of MIL-I-45208 or ISO9001 or better.
QC02	AS9100 Compliant	The supplier is required to maintain a Quality System in compliance to AS9100. If facility is not certified to AS9100, buyer reserves the right to conduct surveillance at Supplier's facility to make final determination that Supplier's Quality System meets the requirements set forth herein.
QC03	NADCAP Approval	Special processing NADCAP approval is required. The special process requirements will be listed on the actual purchase order.
QC04	Supplier Furnished Material	Supplier shall submit Chemical and Physical test reports in accordance with the latest material specifications/ revision. Distributors must provide a certification verifying the material traceability to the Mill test reports when supplied.
QC05	Sub-Contractor Flow Down	Supplier is required to flow down the requirements of this purchase order, including terms and conditions to the Supplier's subcontractors. Flow down of key characteristics is required when specified on the face of purchase order. Supplier is to notify Aktion Supply of changes in product and/or process, changes of suppliers, changes of manufacturing facility location and, where required, obtain organization approval.
QC06	Record Retention	As a minimum, the Supplier is to retain records for at least 10 years from the date of shipment under each applicable order for all products/part numbers unless otherwise specified in the order. In special circumstances, the purchase order will identify the actual required number of years that the records should be maintained.
QC07	Calibration	The Supplier's equipment shall be calibrated in accordance with ANSI/NCLSL Z540-1 or ISO 10012-1.
QC08	Aktion Supply Furnished Property	Supplier is to return all furnished property to Aktion Supply at the completion of the purchase order. Furnished property may include but not be limited to the following: drawings, mylars, process specification, tooling, fixtures, and excess raw material.
QC09	Parts Identification	The Supplier is to identify parts in accordance with purchase order requirements.
QC10	Nonconformance/Corrective Action	The Supplier is to notify Aktion Supply of a Nonconformance prior to shipping parts. In addition, the Supplier will maintain a system of handling non-conformances and corrective actions.
QC11	Special Processing Approval	The Supplier is to perform a special process on this purchase order. Special processing may include one of the following processes: heat-treating, stress relieving or Nondestructive testing. Aktion Supply shall identify the specific process specification and the end user on the purchase order. The Supplier should maintain its special process approval with the end user. If the Supplier is not currently approved for the specified process, it is the Supplier's responsibility to notify BBH immediately.
QC12	Dimensional Inspection Report	The Supplier is to document an actual dimensional inspection report and submit it to Aktion Supply at the completion of the purchase order.



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QC13	First Article Inspection	The Supplier to submit a First Article per AS9102 with this purchase order. It should identify all of the process specifications and dimensional data.
QC14	Measuring & Test Equipment	All measuring and test equipment shall be calibrated in accordance with industry and process specification standards.
QC15	Packaging Protection	Supplier to package parts in a manner that will protect parts from any kind of damage. No metal to metal contact is ever allowed. In special circumstances, the purchase order may specify the manner the parts are to be packaged.
QC16	Part Number Serialization	All parts should have unique serial numbers assigned. Supplier is to maintain tractability throughout the production stage.
QC17	Certificate of Conformance	A certification is required, stating that all of the products or services meet the contractual or purchase order requirements. The certificate must list the part number and all of the applicable process specifications, including up to date revision levels.
QC18	The Boeing Company Approved Process	The Supplier shall maintain a special process approval from The Boeing Company on this purchase order.
QC19	Key Characteristics Data Required	This purchase order deals with the drawing that identifies key characteristics. Both the Supplier and Aktion Supply should have established a control plan prior to the placement of this purchase order.
QC20	Prohibition of Foreign Material	Supplier and /or raw material vendor is prohibited from using or supplying foreign material throughout the manufacturing process.
QC21	Right of Entry	Aktion Supply, our customers, and/ or any applicable regulatory authority reserve the right to access the supplier's applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records. Reason for access may include inspection of the item on order, status of the item, or reviewing quality records pertaining to the purchase order in question.